

Dear Valued Guests.

At Le Début we are committed to providing you with the best possible experience during your stay with us. In order to enhance our services and fulfil our mission of providing quality education to our students, a memorable guest experience, and minimizing food waste we have implemented the following changes:

- 1. New Reservation System with Prepayment: In our continuous efforts to improve our services and ensure the utmost convenience for our guests, we have introduced a new reservation system that requires prepayment for bookings. This change is designed to streamline the reservation process, reduce no-shows, and guarantee availability for guests who plan to dine with us. You can now make your reservations online through our website. Your prepayment will not only secure your booking but also contribute to our educational programme. The amount arged to you as pre-payment will be deducted from your final bill.
- 2. Granting Quality Education to Our Students: Le Début is not only a place of hospitality but also an institute for education and development. Your dinner with us will directly support our students' academic endeavours, creating a positive impact on their futures.
- 3. Fight Against Food Waste: As part of our commitment to sustainability and responsible practices, we are actively working to reduce food waste in our operations. To minimise waste and ensure that no food goes to waste, we kindly request that you notify us in advance if you need to cancel or modify your reservation. By doing so, you contribute to our efforts to combat food waste and reduce our environmental footprint.

We understand that change can sometimes be challenging, but we believe that these changes will ultimately enhance your experience with us and contribute to a more sustainable and responsible future. We greatly appreciate your continued support and understanding as we embark on this journey.

Thank you for your tremendous support as always, and we look forward to welcoming you soon!